

PROGRAM

- Effective Communication and Inspiration
 - Say What you Mean and Mean What you Say
 - Be True to Yourself, so You can be Honest with Others
- Why sitting on a fence hurts in Communication
 - Unable to make a decision is both frustrating and stressful.
 - Analysis Paralysis
- How you say it is Important
 - Tactless isn't Honest
 - Frankness isn't always tactful
 - Kindness and empathy helps get the point across
- Approach the message from **their** point of view
- Q&A

